



Trusted Website Management for the Public Sector.

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## Company Overview

**Border Street is a compliance-first digital services partner for the New Zealand public sector.**

Our services cover application security and management, accessibility compliance, web development, and visual design, all aligned with NZ Government Web Standards and NZISM requirements, and built on secure, modern infrastructure.

While larger agencies deliver generic IT services through opaque, black-box processes, we specialise in transparent, audit-ready application management, security, and development.

Since 2019, we've supported government organisations with services that evolve as quickly as the threat landscape itself.

Relationships come first: we work alongside agencies as an agile, senior-led team that values clarity, trust, and responsiveness over bureaucracy.

**With Border Street, compliance is built in from day one, reporting is clear and accessible, and your applications are managed with the transparency and care that larger vendors struggle to provide.**

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## Core Capabilities

### Application Management

- SLA-based managed service for public sector websites
- Proactive monitoring, updates, and performance optimisation
- Daily and 6-hourly backups with rapid restore capability
- Hosting setup and management on secure, compliant infrastructure
- Transparent monthly reporting on uptime, security, and incidents

### Application Security

- Compliance-first protection aligned with NZISM and NZ Government Web Standards
- Continuous vulnerability scanning and patch management
- Admin access reviews, MFA enforcement, and role-based controls
- Enterprise-grade firewall, CDN, and DDoS protection
- Audit-ready security reporting and dashboards

### Web Development

- Development of modern, responsive interfaces
- Modern frameworks (e.g. React, Tailwind, Alpine.js)
- Optimised for speed, accessibility, and cross-device compatibility
- Integration with CMS platforms and third-party APIs
- Code built to public sector standards, with clean documentation and maintainability in mind

### Visual Design

- Design of clean, accessible, and user-friendly interfaces
- Wire-framing and prototyping (Adobe XD, Figma)
- Creation of custom design systems tailored to government branding and WCAG requirements

- Emphasis on clarity, usability, and trust, critical in public-facing services

### **Accessibility**

- WCAG 2.2 AA compliance audits and remediation
  - Testing with assistive technologies
  - Ongoing accessibility health checks and reporting
  - Advisory and training for internal teams
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## **Why Choose Border Street**

### **Compliance First**

Security and accessibility aren't add-ons, they're our foundation. Every engagement aligns with NZISM and NZ Government Web Standards by default.

### **Security Built for 2025**

Continuous monitoring, patching, and risk mitigation informed by current threat intelligence, not yesterday's playbook.

### **Public Sector Proven**

Trusted delivery for NZ Government agencies since 2019, with experience in high-trust, compliance-heavy environments.

### **Radical Transparency**

No black box. Agencies get clear milestones, plain-language reports, and real-time visibility into performance and risks.

### **Evolving With You**

We keep your applications improving, adapting to the latest digital standards, security requirements, and user expectations.

### **Advisory Partnership**

Beyond delivery, we empower teams with knowledge transfer, best-practice guidance, and strategic advice to build confidence and capability.

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## **What Our Clients Say**

*"I've worked with the team at Border Street for over 5 years and absolutely rate the work they've undertaken with us at Sport NZ. They are innovators and forward thinkers—nimble, responsive, and super reliable. Probably my favourite thing they bring to the table is to challenge us with new ideas, technology, or ways of doing things differently. They're always ahead of the curve, and we often end up implementing what they recommend."*

- Simon Earle, Digital Manager, Sport New Zealand.

*"Border Street has been an outstanding partner in digital development, bringing deep expertise across web development, design, cybersecurity, and ongoing website maintenance. Their team combines technical excellence with a proactive, solution-focused approach. Their long-standing support for public sector organisations in New Zealand since 2019 demonstrates their reliability and sector understanding. Border Street continues to deliver professionalism and innovation across every project."*

- Owain Prosser, Head of Education and Performance, Oceania Football Confederation

*"Border Street consistently demonstrated excellent response times and strong alignment with our organisational goals. They integrated seamlessly with our internal teams and adapted quickly to evolving needs. One of the key advantages of working with a smaller agency like Border Street is direct access to senior decision-makers, enabling fast, informed decisions and a more agile approach to delivery. Their reliability and professionalism gave us confidence, particularly important when managing digital infrastructure in a high-trust public sector context."*

- Hamish Rogers, Former Sport Development Consultant, Sport New Zealand

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## Case Study: Securing Critical Web Infrastructure for a Large New Zealand Government Agency

### The Challenge

A major New Zealand government agency was relying on a large international vendor to manage and secure several of its most public-facing websites. When a minor security incident occurred, it triggered a broader review, revealing that the agency's websites were in a significantly compromised state.

Many of the sites were running outdated software with known critical security vulnerabilities. Several were no longer supported by their original developers or vendors, effectively unpatched, unmonitored, and exposed.

This created a serious risk: the agency had unknowingly been operating a digital environment that represented a ticking time-bomb, all while trusting their external provider to uphold basic standards of care and integrity.

An independent investigator was appointed to review the security protocols of all suppliers managing all websites for the government agency in question. **Border Street was identified by the independent investigator as an example of excellence in website security and maintenance.**

### Our Response

Following this review, the Border Street team was called in to assess the situation. Within days, all vulnerable assets were locked down and immediate risk mitigation was prioritised. The Border Street team systematically rebuilt each compromised website from the ground up, using a secure, modern tech stack hosted on robust, scalable infrastructure.

Every site was relaunched with strict access controls, premium-grade security tools, and compliance with public sector best practice. Border Street implemented a tailored monthly security and maintenance programme across the agency's digital properties, ensuring proactive updates, daily backups, uptime monitoring, and transparent reporting.

### The Outcome

The agency now benefits from a trusted, responsive partnership with Border Street. Their websites are continuously monitored, secured, and updated through a structured service model that prioritises clarity, accountability, and resilience.

**What began as a crisis response has become a long-term, trusted engagement.**

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